General contract terms for NPO AZ Groeninge
(hereinafter referred to in abbreviated form as "hospital")

Art. 1   The hospital bill must be remitted to the registered office of the hospital by the due date, which is one month after the date the hospital bill is sent.

Art. 2   In the event of the death of the patient, the heirs, legal successors and rightful claimants have an indivisible obligation to remit to the hospital the full amount due, including principal, interest, increases and all costs.

Art. 3   To ensure proper fulfilment of his obligations to the hospital, the patient irrevocably relinquishes to the hospital any claims he has or will have on third parties, and the hospital accepts this.

This relinquishment – up to the full amount owed to the hospital, including principal, interest, increases and all costs – applies in particular to the sum total of any amounts owed to the patient that serve as full or partial compensation for damage resulting from disease, injuries or functional disorders for which the patient was admitted to the hospital.

Art. 4   Failure to file complaints about invoiced services and/or prices by registered mail within eight days of the date on which the hospital bill was sent will result in non-admissibility of the complaint.

Any response from the hospital to a belated complaint does not imply relinquishment of the preceding, and any response is always subject to all rights and without any acknowledgement.

Art. 5   If the hospital bill is not paid, or not paid in full, by the due date, the outstanding balance will be subject automatically and without prior written notice of default to 1% interest per month from the due date until the date of payment in full. The same interest applies to the hospital if it receives a payment which the patient did not owe and if the hospital does not refund this amount to the patient within one month after a prior written notice of default from the patient.

Art. 6   If the hospital bill is not paid, or not paid in full, by the due date, after two prior notices of default, the second of which will include a default charge of € 15, the outstanding balance will be increased by 12%, with a minimum of € 65, in fixed damages, even if a delay is granted. The same compensation scheme applies to the hospital if it receives a payment which the patient did not owe and if the hospital does not refund this amount to the patient within one month after a prior written notice of default from the patient.

Art. 7   The courts, or the Justice of the Peace court as the case may be, with jurisdiction to hear any disputes are the courts in whose jurisdiction the registered office of the hospital is located. Only Belgian law applies.

Art. 8   The patient, who confirms this, authorises the hospital as his special representative to request the release of information about him from the population registers or the aliens' register, and to request an extract from the registers or a certificate prepared on the basis of these registers, in preparation of legal recovery proceedings. As long as no legal recovery proceedings have been initiated, each mailing to the last address provided by the patient to the hospital is deemed legally valid.

Art. 9   The patient acknowledges full liability for any damage caused by him to the materials and equipment made available to him during his stay at the hospital.

Art. 10   Insofar as the undersigned is not the patient, he confirms that he is authorised to act on the patient's behalf and in his name, and that he guarantees the patient's compliance with all the obligations listed above.

AZ Groeninge respects the Privacy Protection Act of 8 December 1992 governing the processing of personal data and the Act of 11 December 1998 on the conversion of Directive 95/46/EC of 24 October 1995 on the protection of natural persons in connection with the processing of personal data and pertaining to the free movement of these data.

The information above takes effect on 1 March 2014.
Responsible publisher: Jan Deleu, CEO, President Kennedylaan 4, 8500 Kortrijk